

Accessibility for Ontarian with Disabilities Act (AODA) Feedback Form

Thank you for visiting Optimus SBR. We value everyone and strive to meet their needs. We recognize that receiving feedback provides a valuable opportunity for us to learn and improve.

1. Date of Visit:		Time of Visit:	
2. Did we respond to your needs?	<input type="checkbox"/> Yes <input type="checkbox"/> No		
If No, please explain:			
3. Was our service provided to you in an accessible manner?	<input type="checkbox"/> Yes <input type="checkbox"/> No		
If No, please explain:			
4. Optional Information – Complete only if you wish to be contacted			
Preferred contact method:			
<input type="checkbox"/> Telephone:			
<input type="checkbox"/> Email:			
<input type="checkbox"/> Mailing Address:			
Name:			
Street:			
City:			
Postal Code:			

Please complete the customer feedback form and return it to our reception area or scan it, and email it to bonnie.ryan@optimussbr.com. All feedback is directed to Human Resources and responses will follow within 10 business days.

Optimus SBR is committed to keeping the personal information of its guests and employees accurate, confidential, secure and private. Optimus SBR is committed and recognizes our obligation to meet the spirit and terms of the federal ***Personal Information Protection and Electronic Documents Act (PIPEDA)***.